

Shipping and Returns

Shipping:

Our shipping policy is as follows;

Free shipping on orders or partial shipments with a value of \$1500 CDN before taxes with in Ontario.

We will gladly provide free shipping on orders and partial shipments within the rest of Canada if their value is a minimum \$2500 CDN before taxes.

We will also ship outside of Canada with freight, duties and taxes the responsibility of the purchaser.

Returns:

All Earth-Line SSL returns must be done through Earth-Line SSL Customer Service with an approved RMA.

All damaged product must be reported with in 7 days and a RMA will be issued.

Warranty returns also require an RMA. Once it is determined that the product in question is defective due to workmanship, Earth-Line SSL will inform the customer of the course of action to be taken.

No products with out an approved RMA will be accepted by Earth-Line SSL or subsidiaries.